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Orthodontic Appointments during Lockdown Period

Dear Patient/Parent of Patient,

There are numerous of my patients that require orthodontic expertise and their planned orthodontic treatment procedures cannot be delayed, these patients including the following categories: --

- Patients who have undergone surgical treatments and who require pursuant orthodontic treatment failing which their surgical treatment would be unsuccessful.
- Patients who have recently undergone jaw surgery, surgical exposures and periodontal surgery
- Patients who require urgent assistance as a result of a problem that arose during their current orthodontic treatment that were previously assisted telephonically but the patient could not resolve the problem without expert dental assistance.
- Patients who are scheduled for orthodontic removal procedures and unnecessary prolongment of the removal process can result in permanent damage to the patient's teeth.

If the above applies to you then you are welcome to contact our practice to schedule an appointment. Make sure you phone the correct number as these are the only working numbers (Pretoria 012-3487917, Benoni 011-4252560 and Middelburg 013-244-1017). **Please note all appointments will be at your own risk.**

We are in the process of contacting all our scheduled patients, if we are unable to get in touch with you by noon on Thursday 16 April, please contact us to reschedule your upcoming appointment.

If you or any of your family members are currently experiencing any flu symptoms or have tested positive for Covid-19 then you are requested to not schedule an appointment or re-schedule an appointment if you have already made one.

Our practice is designed to adhere to very strict guidelines and regulations in respect of infection control. These include.:

1. All workstations, areas and surfaces are disinfected.
2. All instruments are disinfected.
3. Our staff use masks and glasses when working with patients.
4. We do not do any treatment with highspeed equipment that can result in aerosol transmission.
5. We use ultraviolet lights to limit and control the movement of the virus.
6. We will not allow the use of our communal bathroom for teeth cleaning during this period and request that patients brush their teeth thoroughly before their appointment.
7. We request that our waiting room be kept as empty as possible, and if you can avoid the waiting room then please do so. Our waiting room chairs have been repositioned as well to create as much space between persons as possible.
8. Please disinfect your hands thoroughly with the disinfectant that is available at the front door and inside the practice.
9. Open the front door with your elbow if not already open or please bring your own disinfectant (wipes or spray) with to use on the door handle. We also disinfect the door handles as much as possible.
10. All towels have been removed from the practice and only paper towels can be used for hand drying.

After the appointment you will be provided with written proof of your appointment should you require it at a roadblock

Practice Number: **Pretoria** 012-3487917 **Benoni** 011-4252560 **Middelburg** 013-244-1017
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Kind Regards,
Dr Pierre Ferreira
(Orthodontist)

A smile is a curve that sets everything straight